

Returns and Refunds Policy

Thank you for making a purchase with Paisley Toad Studio. I am very glad you decided to play a role in supporting local and independent artists. I hope you love your purchase and that it makes you happy for years to come! However, if you are not 100% satisfied with your purchase I'm here to help.

Returns

You have 30 days from the date of purchase to return a product. A product is defined as a print, greeting card, bookmark, ornament, or other gift item.

To be eligible for return, your item must be unused and in the same condition that you received it. The item must be in the original packaging and a receipt with the date of purchase is required.

Original pieces, digital products, products sold at wholesale, and products that are on sale are not eligible for return or refund.

Refunds

Once I receive the product, I will inspect it and notify you that we have received the returned item. You will be notified on the eligibility and status of your refund after this inspection.

If your return is approved, a refund to your credit card will be initiated. This may take several days depending on your card issuer's policies.

Shipping

You will be responsible for paying the shipping costs for returning any products. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Contact

If you have any further questions on how to return your purchase, contact the studio.